

SMARTENERGY MAINE CUSTOMER DISCLOSURE STATEMENT

Type of plan	Fixed Rate
Price per kWh	12.00 cents per kWh
Length of plan	6
Late payment fee (if any)	Late payment fee is determined by the utility.
Deposit requirement (if any)	None
Early termination fee (if any)	None
Other features (if any)	None
Right of Rescission	If you enrolled with SmartEnergy online, you will have 5 days to reverse or "rescind" your decision. If you enrolled via any other channel, and the Terms of Service are delivered to you via U.S. Mail, you can reverse or "rescind" your decision within 8 days from the date of the Terms of Service being mailed. You can rescind orally by calling SmartEnergy at 1-800-443-4440 (toll-free) Monday through Friday from 8:00 a.m. to 7:00 p.m. E.T., and Saturday from 9:00 a.m. to 6:00 p.m. E.T.; by email at customer.care@smartenergy.com ; or in writing to SmartEnergy Holdings, LLC , 74 W Broad Street, Suite 530, Bethlehem, PA 18018.
Competitive Electric Provider (CEP) Toll-free Number	You can contact SmartEnergy with questions or complaints at 1-800-443-4440 (toll-free) Monday through Friday from 8:00 a.m. to 7:00 p.m. E.T., and Saturday from 9:00 a.m. to 6:00 p.m. E.T.
PUC Consumer Assistance	You may also contact the State of Maine Public Utilities Commission (PUC) with complaints or questions at 1-800-452-4699.
Cancellation of Service	You have the right to cancel your service with SmartEnergy at any time, with no early termination fee. To cancel service, you must notify SmartEnergy . SmartEnergy is required to notify Central Maine Power of the cancellation within 2 business days of your request. Central Maine Power will then process the cancellation for you. Unless you have signed up with another supplier, you will receive standard offer service, which is a supply service available to all electricity customers through a process administered by the PUC . Current standard offer prices and other information about switching your supplier may be found at https://www.maine.gov/mpuc/regulated-utilities/electricity .

You will receive a contract renewal or termination notice prior to the end of the term of this contract. If renewal is offered, you will have the option to reject renewal and instead receive standard offer service or service from another supplier. Please retain this document for your records. If you have any questions regarding this agreement, contact SmartEnergy, your **Competitive Electricity Provider (CEP)**, using the information above.

MEFRCS250401